

OUR GUARANTEE

GUARANTEE OF SATISFACTION

If for any reason you are not completely satisfied with your purchase, we will gladly accept your return up to 60 days from date of purchase. Exchanges will be accepted up to 90 days from date of purchase. Watches may be returned/exchanged within 30 days if they have not been worn or sized. Purchases of pre-owned merchandise may not be returned/exchanged. Sales receipt must accompany this guarantee.

LIFETIME LOSS AND DAMAGE GUARANTEE

We will repair or replace any earth mined diamonds, lab grown diamonds, or gemstones* purchased from Littman Jewelers, free of charge, if they become chipped, broken or lost from the original mounting for purchases up to \$50,000.

*Emeralds, Opals and Pearls are excluded

To maintain your Lifetime Loss and Damage Guarantee you are required to bring your item (described on guarantee) to Littman Jewelers for inspection every six months. Upon completion of the inspection, our Associates will update the inspection record of your jewelry item. Our Associates will inform you of any maintenance repair work necessary due to normal wear to preserve the integrity of your jewelry. You are responsible to have all repairs completed by our representatives, at your expense**, to maintain your Lifetime Loss and Damage Guarantee. Your Lifetime Loss and Damage Guarantee does not cover theft, abuse or mysterious disappearance. Tampering, mistreatment or non-Littman Jewelers modification/repair of your diamond or gemstone jewelry will nullify this guarantee.

**Unless covered by our optional Lifetime Jewelry Care Plan.

MOUNTING GUARANTEE

We will guarantee your mounting against defects in material craftsmanship for one year from the date of purchase. We will repair or replace your mounting if any defects are found.

LIFETIME DIAMOND TRADE IN PRIVILEGE

The following pieces qualify for Trade In toward the purchase price of a new diamond jewelry item that is at least double the price you paid for your original purchase:

- All diamond solitaire rings, solitaire pendants and stud/solitaire earrings[†]
- Diamond engagement rings including unity and 3-stone rings^{***†}
- Diamond bridal sets of two or three rings[†]
- Loose diamonds[†]
- Diamond mountings[†]
- Ladies diamond anniversary bands[†]
- Ring wraps and guards[†]
- Men's diamond bands[†]
- Diamond tennis bracelets[†]

The following are not eligible for Trade In: Lab grown diamonds[†], Precious and semi-precious gemstone jewelry (with or without diamonds), merchandise from other jewelers, right hand rings, multi stone diamond fashion jewelry, clearance, and pre-owned jewelry items^{††}. To be eligible for the Trade In privilege, this Jewelry Guarantee document and original sales receipt must be presented as confirmation of eligibility. You may only trade in one jewelry item for one jewelry item^{***}.

***Diamond bridal sets of two or three rings may be traded for a single diamond engagement ring that is at least double the price you paid for your total original purchase.

†May not trade in any earth-mined diamonds for lab grown diamonds, lab grown diamonds for earth-mined diamonds, lab grown diamonds for lab grown diamonds.

††Pre-owned merchandise may not be returned, exchanged, or traded-in.

KEEP YOUR FINE JEWELRY SPARKLING

Clean diamonds sparkle because the maximum amount of light can enter and return as fiery brilliance. Lotions, powders, soaps, even natural skin oils put a film on diamonds.

In between professional cleaning by Littman Jewelers, you can maintain the brilliance of your diamonds by using a commercial jewelry cleaning solution*, or lukewarm soapy water and a soft brush. Rinse under warm water and pat dry with a soft lint-less cloth.

*Commercial cleaning solution is not recommended for emeralds, pearls, opals or other semi-precious stones.

Although a diamond is the hardest natural substance, it is not unbreakable and can be scratched by other diamonds. It is best to store your fine jewelry items separately.

For the Store nearest you, visit our website www.littmanjewelers.com or for Customer Service call 1-800-DIAMOND (342-6663).

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BND30 February 2020

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Item Description

SKU#

Original Owner's Name